



Dear Vectron Customers:

Date: Dec. 8, 2008

Vectron International is establishing a Global Logistics Operations Center based in Singapore. Products from Vectron's Asia partners ("VITE" products) therefore, currently being shipped from the Vectron International, Inc., Hudson, NH site, will be shipped from the Singapore site<sup>1</sup>. This change does not affect shipment of Vectron product manufactured and shipped from its manufacturing sites in the U.S. or Europe.

The Logistics Center will only serve as a warehouse/distribution facility which will procure and manage shipment of the VITE product only from this site to Vectron's global customer base. This change does not affect the manufacturing source (country of origin) of the products or the product itself which is being shipped currently from the Vectron International, Hudson site. Vectron will continue to receive orders for these products for order entry into its current customer support locations in the U.S, Europe and Asia. However shipments/shipping packages and documentation/invoices/packing slip will reflect the Vectron International Singapore shipping address<sup>2</sup> and the product will be exported from Singapore in compliance to Singapore export regulations when customers receive these products. Customers should make remittances to the Singapore address as shown on the billing invoice.

All order entry and customer support, RMA support etc. will continue to be provided by Vectron's existing customer support service centers in the U.S, Europe and Asia depending on the customers' geographic locations.

If you have any concerns or questions concerning the above notification, please contact your Customer Service Representatives or Sales/Account Managers.

On behalf of Vectron International,

A. Mond  
Vice President Global Sales  
Vectron International, Inc.  
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<sup>1</sup> All new sales order entered starting Dec. 23, 2008 will be shipped from the Singapore site. All existing orders in the backlog will be shipped from Hudson, N.H.

<sup>2</sup> Singapore site address : Vectron International Singapore, 56 Serangoon North Avenue 4, Singapore 555851